

# FRIENDS OF SHARMANKA

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## SOCIAL MEDIA HOUSE RULES

**Sharmanka Kinetic Theatre operates on a number of social media platforms such as Facebook, Instagram, Vimeo and Youtube. We want to create safe virtual spaces where you can engage with Sharmanka and with fellow theatre & arts lovers, and encourage feedback, comment and discussion. To make sure everyone feels welcome on our pages, we've put together a set of house rules to guide people using these platforms.**

We welcome your opinions both positive and negative. We understand that you may not always necessarily agree with us or other users. However, when stating your point please **do not** abuse, use offensive language or go off topic to us or other people on our page.

### SHARMANKA KINETIC THEATRE SOCIAL MEDIA HOUSE RULES:

#### **Your content is public**

Once your comment is online it is in the public domain – everyone with internet access can read it. Don't forget that you are legally responsible for what you submit.

#### **Language and relevance**

Do not use swear words or offensive language. Keep your submissions relevant to the story or topic. If you have a question about any content removed, contact us at [office@sharmanka.com](mailto:office@sharmanka.com)

#### **Trolling**

Spamming us repetitively with the same point – even after we've made an effort to engage with you and address your issues – deters other followers from engaging with us. This behaviour will not be tolerated.

#### **Report abuse**

If you are offended by a user's post please report it to Facebook/Twitter. If you would like it removed by us, please contact us at [office@sharmanka.com](mailto:office@sharmanka.com)

## **No libel or other abuse**

You must not make or encourage comments which are:

- defamatory, false or misleading;
- insulting, threatening or abusive
- obscene or of a sexual nature
- offensive, racist, sexist, homophobic, transphobic or discriminatory against any religions or other groups.

## **Confidentiality**

Please respect people's privacy. You are not allowed to submit confidential or private information. For example, you must not upload the telephone number, email address or any other contact details of any other person.

## **No advertising**

Any postings on our Facebook wall must be relevant to the Sharmanka Kinetic Theatre, our exhibitions, events, projects & collaborations or in response to material we have posted. Postings that advertise a commercial service or product will be removed.

## **Removal of content, warnings and suspensions**

If you breach any of the above rules we will use the following steps:

1. Sharmanka will always try to resolve the issue first personally with anyone who violates the house rules
2. If Sharmanka needs to moderate or delete posts, we reserve the right to do so without notice or explanation.
3. Sharmanka reserves the right to ban followers from our pages for gross or repeat violations of the house rules

We want Sharmanka's social media pages to be an open, welcoming and constructive space. We really don't want to have to remove any content so please do keep in the spirit of our pages. If you have any questions don't hesitate to contact us at any time.